



CASE STUDIES



2024



WELCOME TO QICO

Your Global Smart Hands Partner

At QICO, we are committed to delivering innovative and comprehensive IT and data centre solutions that meet the diverse needs of businesses across various industries.

With a strong focus on security, efficiency, sustainability, and customer satisfaction, we provide tailored services that help our clients optimise their IT infrastructure and achieve their business goals.

We strive to be a trusted partner to our clients, providing exceptional service and expertise that support their growth and success.

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Your Essential Guide to "Selecting a Global Smart Hands Partner"



A BRIEF About Us



Collaborative Innovation

By collaborating with top technology partners, we are able to integrate the latest innovations into our service offerings. This collaboration ensures that our clients benefit from the most advanced and efficient solutions available, helping them stay competitive in a rapidly evolving technological landscape.

Global Reach

Our strategic partnerships extend our capabilities and presence internationally, allowing us to deliver consistent, high-quality services across different regions. Whether your business operates in North America, Europe, Asia-Pacific, or Latin America, Qico has the resources and network to support your IT and data centre needs.

Continue reading to see how this is demonstrated through real world

CASE STUDIES

IT ASSET DECOMMISSIONING AND CLOUD MIGRATION FOR A GLOBAL CLIENT

CLIENT OVERVIEW

The client, a multinational FinTech company, aimed to reduce its real estate footprint by transitioning employees to remote work and decommissioning multiple office locations across the Asia-Pacific (APAC) region.

CHALLENGE

The client had several remote offices, each with its own IT infrastructure, including physical servers and mini-data centers. The goal was to migrate servers to the cloud or central data centers and shut down the offices, all within a tight timeframe of three months. The project also included safely recycling IT equipment and managing the disposal of sensitive data.



SOLUTION

QICO provided comprehensive decommissioning and cloud migration services across several APAC locations, including Hong Kong, Jakarta and Singapore. In Hong Kong specifically, QICO's team migrated the server data to the cloud, a process that took two months. Once the migration was completed, QICO decommissioned 7 server racks, networking equipment and AV systems. All sensitive data-bearing devices were destroyed by shredding the hard drives to industry-standard and providing certificates of destruction.



OUTCOME

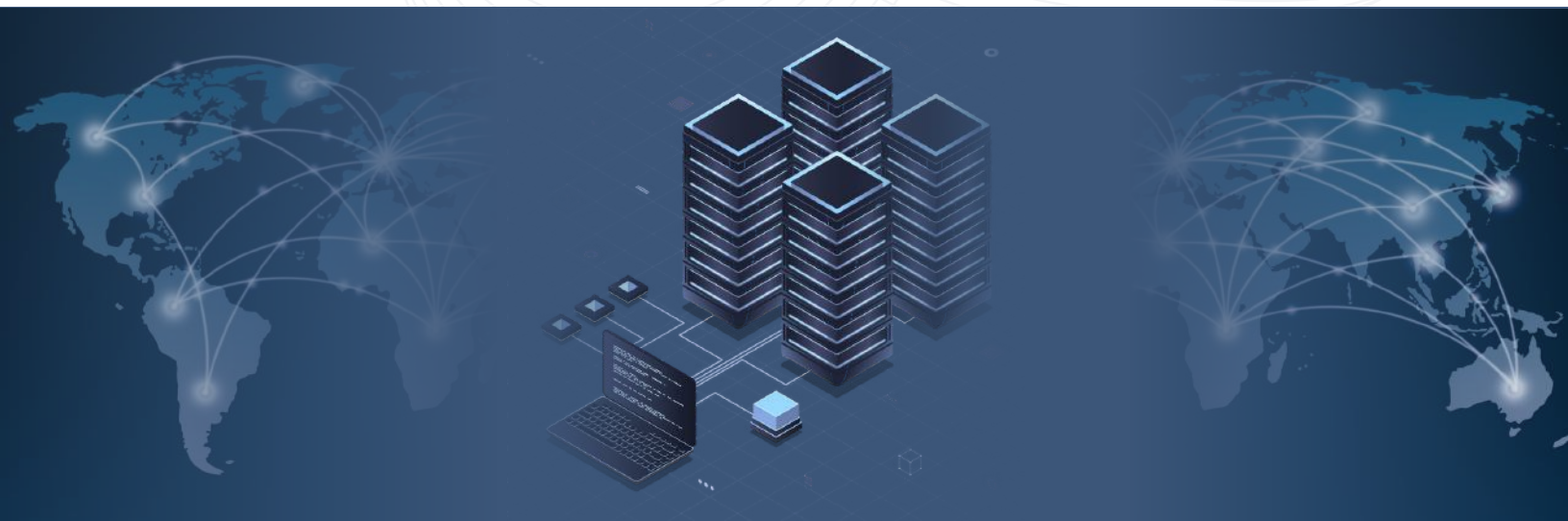
The project was completed efficiently within the three-month period. The Hong Kong office decommissioning was completed in two weeks, and the equipment was securely recycled or destroyed. QICO's team successfully completed similar projects in Jakarta, Singapore, and other APAC locations, delivering cost-effective and timely solutions to the client.

US & Europe

LARGE-SCALE IT AND OFFICE DECOMMISSIONING

OVERVIEW

QICO's services to manage the decommissioning of large office spaces and data centres in multiple global locations, including the US, Europe, and Australia.



CHALLENGE IDENTIFIED

In locations such as Mequon, Milwaukee, and Plano in Texas, the client needed to clear extensive IT infrastructure, including server rooms, AV equipment, and office furniture. Additionally, they required safe disposal of hardware, compliance with sensitive data destruction protocols, and the dismantling of complex fire suppression systems. One major challenge was in Mequon, where 250 cubicle desks needed to be cleared alongside AV and IT infrastructure, all within a short timeframe.

THE SOLUTION

QICO's teams handled the full scope of the project, from managing the decommissioning of IT resources and recycling, to removing office furniture and meeting the landlords dilapidations requirements.

The project also required the removal and safe deactivation of gas fire suppression systems and the termination of electrical works. QICO provided a transparent budget estimate upfront and kept the client informed of additional costs as the project expanded in scope.

OUTCOME

QICO completed the decommissioning within two weeks, significantly ahead of schedule. By managing costs efficiently, the client saved one-third of their budget while completing the project to the satisfaction of all stakeholders.

QICO's ability to handle multi-faceted global projects earned the client's trust for future engagements, including upcoming projects in Sydney, Frankfurt, and Pune.



Global Smart Hands

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